



MIXED REALITY

Made to deliver value

SUPPORT THROUGH VIRTUAL EYES

- 
 Precise troubleshooting
- 
 Qualified engineer assistance
- 
 Additional information on display
- 
 High Uptime
- 
 Fast Response

CONTACT US
euroserv@phi-europe.com

Augmented Reality Technology

A long-term dream of the future, is now part of everyday life in many innovative industrial companies: Augmented Reality. Now for us as well! The use of data glasses is intended to provide customers or service technicians

with fast and competent on-site support through virtual eyes. Using data glasses, also known as augmented reality glasses, the technical support employee is digitally connected to a service technician or the cus-

tomers' employee via the Internet. The data glasses transmit what the technician sees on site to the support person's monitor. The technical support engineer intervenes to assist the on-site technician.

We streamline inspection and maintenance for you!

Fewer errors, faster reporting and less downtime through increased service efficiency and safety. Reduced lead times and improved inspection and maintenance processes. Redesign of training and knowledge transfer.



MIXED REALITY

3-year contract including HoloLens and Microsoft licences

We can assist you with preventive maintenance, small repairs and selected consumables exchange at the system. It will be a mixture of augmented reality (using the HoloLens) and remote assistance (TeamViewer) to start up new filaments and make necessary adjustments.

Contract including

- ✓ Microsoft HoloLens 2 with licences
- ✓ Multimeter for troubleshooting
- ✓ Crimping tool along with a set of lugs, pins and connectors
- ✓ 1-day on-site visit for setup and training on HoloLens 2
- ✓ Warranty on replaced consumables
- ✓ 8 hours of HoloLens time

Minimum requirements

WLAN at the system (1.5 MBit/s)
IT allows live streaming inside the lab with HoloLens 2
TeamViewer or other stable remote connection

A speed test will determine if mixed reality is possible.

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