



Service Engineer (m/f/x)

Delivering Value

How can we express our enthusiasm for our work to arouse your curiosity?

The best way is to ask our employees:

„Working hand-in-hand with my colleagues and customers across Europe to meet their needs and find creative solutions excites me every day. It never gets boring.“

„The work on our systems and the systems themselves are so special that I can explain my job in detail to my friends without them really being smarter afterwards than before.“

„Our team sticks together and the atmosphere is great.“

„Because of the excellent induction and internship, you quickly become specialized and always develop further.“

„I'm very proud of what I've learned here and happy to be able to support our customers.“

We do not support large-scale production and therefore offer an exciting, challenging and varied job that requires networked thinking. Customer satisfaction is just as important to us as employee satisfaction and a value-based leadership culture.

To expand and strengthen this, we are looking for a flexible, customer-oriented personality who is a competent contact for our customers due to their very good technical training.

Our corporate culture is characterized by a high level of appreciation. Every single employee makes a significant contribution to the success of our company.

Employee satisfaction is reflected, among other things, in the fact that service technicians have been with the company for up to 30 years and there is only a low level of fluctuation.

What you can expect:

You will install, train and maintain complex UHV systems for surface analysis in Europe. You will support our customers by phone and remote maintenance from your home office. You plan your assignments independently. Ideally, your location is in one of Germany's metropolitan areas.

You take a structured approach to troubleshooting and are supported by engineers from our support team. We will train you internally and at the manufacturer in the USA and Japan.

Due to the very complex environment, we are looking for people who are open to new challenges. Regardless of whether you already have professional experience or whether you want to take your first steps with us, we will prepare you specifically for this task.

You should bring:

- Enthusiasm for technical products that require explanation
- Precision mechanical skills
- Understanding of complex technical systems
- Completion of a technical degree (e.g. electrical engineering, physics or comparable)
- Alternatively, further training as a technician, combined with practical experience
- Very good knowledge of English
- Good communication skills
- Willingness to travel approx. 50-70% incl. driving license class B
- Self-motivated way of working in the home office

What we offer:

- An exciting environment across all industries
- Participation in a small team with direct influence on success
- Appreciative leadership culture
- The opportunity to combine family and career
- An open-ended contract with contemporary compensation
- Company car for private use
- Attractive voluntary fringe benefits

Who we are:

Physical Electronics GmbH has been the partner for niche manufacturers looking for quick access to the European market since 1994. We take care of sales, marketing, service and consulting for our manufacturers. End customers appreciate us as a stable partner for their analytical questions. We cover B2B markets such as automotive, life science, pharma, bio, semiconductor, etc. Our product portfolio includes complex surface analysis equipment, CT and much more. To meet the challenges in these markets, we are looking for employees whose technical education serves as a foundation for further professional development with us.

Our employees are a crucial building block for the success of our company. Therefore, don't hesitate to talk to our service manager to get a better insight into the profession and us as a company.

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